

User's Guide

APOLLO
LONG RANGE HD WI-FI CAMERA
LRC100 / LRC200

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INTRODUCTION

Thank you for purchasing The *APOLLO Long Range HD Wi-Fi Camera*. At Amped Wireless we strive to provide you with the highest quality products through innovation and advanced technology. We pride ourselves on delivering products that outperform the competition and go beyond your expectations. If you have any questions please feel free to contact us. We'd love to hear from you and thank you for your support!

Email: sales@ampedwireless.com

Call: 888-573-8830

Web: www.ampedwireless.com

GETTING STARTED

Package Contents

Check to make sure you have all the contents within your package:

- APOLLO or APOLLO Pro Long Range HD Wi-Fi Camera
- High Gain Antenna
- Camera Stand
- Camera Stand Mount
- Power Adapter
- Setup Guide

Status Lights



Power LED

Notifies you that the camera is on and recording. During the setup process, it will blink rapidly once the Setup button is activated.

- | | |
|----------|------------------------------------|
| ■ Green | Connected, Camera is online |
| ■ Orange | Camera cannot connect to the cloud |

Wi-Fi Signal Strength LED

Glows red, yellow, or green to inform you of the strength of the Wi-Fi signal that the camera is receiving. It assists with the camera's installation, allowing you to maximize the camera's range.

- | | | |
|----------|---------------|------------------------------|
| ■ Green | 100% - 70% | Excellent signal |
| ■ Orange | 69%-40% | Good signal |
| ■ Red | Less than 40% | Poor signal, relocate camera |

Physical Description



BASIC SETUP GUIDE

Find an Installation Location

Identify the location where you wish to install your camera, then:

- a) Attach the stand
- b) Attach the antenna
- c) Plug in the power adapter on the back side of the camera

Note: Do not mount your camera at this time.



Download the App

Download the Amped Wireless APOLLO app on your Android or iOS phone or tablet. Go to the iOS App Store or the Google Play store to download the app.

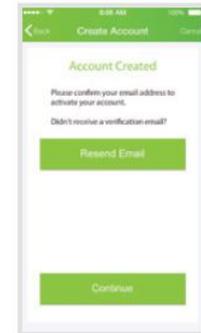
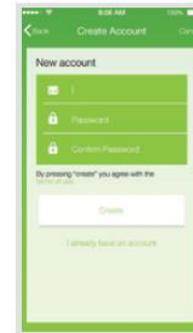


Start the Camera Setup on the App

Open the App and tap **Camera Setup** to launch the Setup Wizard.

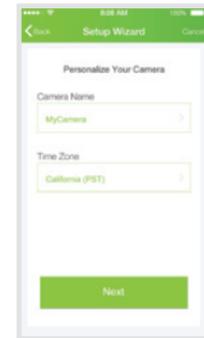
Create an Account

If you haven't already, you must now, create an account. Once you tap **Create**, you will receive an email to verify your email address. Go to the email and confirm you email address then return to the App and press **Continue**.



Enter a Name for your Camera

Enter a name for your camera such as Nursery or Front Door then tap [Next](#).



Adding the Camera to your Wi-Fi

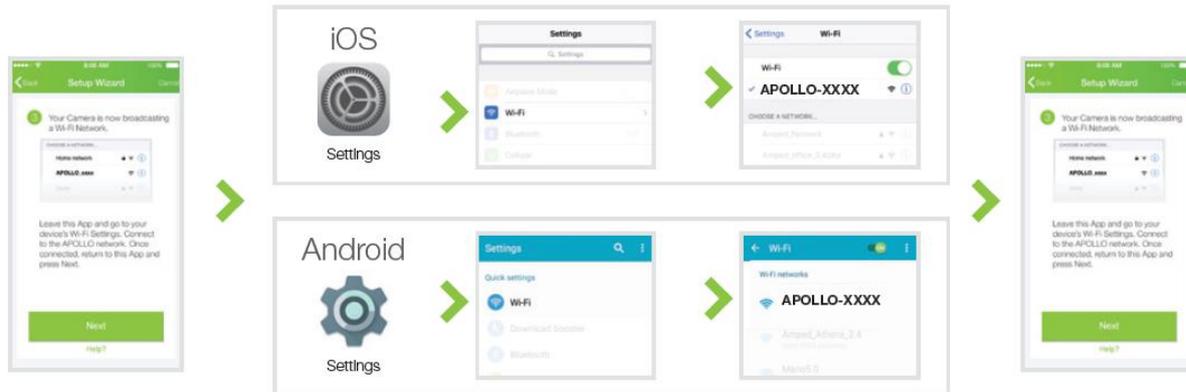
Press and hold the gray Setup button on the back of the camera for 3 seconds or until the power LED on the front begins to blink. If it does not blink hold it down for a bit longer.



The camera will now begin to broadcast its own Wi-Fi network.

Leave the APOLLO App and access your device's Wi-Fi settings and connect to the network **APOLLO-XXXX**

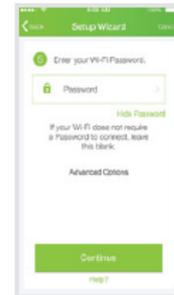
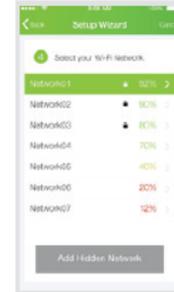
Your exact Wi-Fi Network Name can be found on the back of the camera. Once connected, re-open the APOLLO App and tap **Next**.



Select your Home Wi-Fi Network from the list

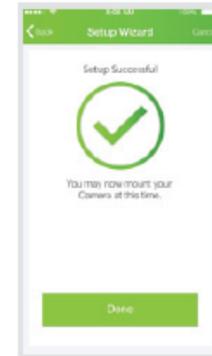
Note: We recommend a network that has a 50% or greater signal strength and is green or yellow. If the signal is red or you do not see your network, you need to move the camera closer to your Wi-Fi router.

If needed, enter the password for your Wi-Fi Network and tap [Continue](#).



Setup Successful

Once you see the Setup Successful page, the setup is complete. You may now mount the camera and begin recording and viewing. If there are any problem connecting to your Wi-Fi network you will be prompted to check your Wi-Fi settings again.



USING THE APOLLO APP

Home Screen

The home screen shows you real-time clips of your cameras. If you have multiple cameras installed they can all be viewed here.

The screenshot shows the Apollo app interface with three camera feeds. The top feed is labeled 'Living Room', the middle 'Nursery', and the bottom 'Patio'. Each feed has a 'Camera' label in the top right corner. A central control bar is visible between the feeds, containing icons for cloud recording, live view, and camera settings. The top status bar shows the time as 8:58 AM and 100% battery.

- App menu**: Points to the hamburger menu icon in the top left corner.
- Add a new camera**: Points to the plus sign icon in the top right corner.
- Tap here to access live view**: Points to the central control bar between the camera feeds.
- Cloud Recording**: Points to the cloud icon in the central control bar.
- Remove camera**: Points to the trash can icon in the central control bar.
- Locally stored photos/videos**: Points to the photo gallery icon in the central control bar.
- Camera settings**: Points to the gear icon in the central control bar.

Camera Live View

The live view screen allows you to view real-time live streaming video of a single camera as well as the signal strength of the camera's Wi-Fi connection. This screen can be viewed vertically or horizontally and can be zoomed digitally using your fingers. The bottom bar features settings that can be configured on this screen.

Camera connection status

Wi-Fi signal strength

Live stream from camera
Pinch to zoom



Live view features
(see next page for a
description of these settings)



View Cloud Recordings – You must have a Cloud Recording plan enabled as well as event notifications enabled to access Cloud Recordings. If you do not, you can tap the Manage Cloud Recordings button located at the top of the Cloud Recordings screen to subscribe to a plan.



Enable Audio – Listen to audio from the camera or talk through the speakers on the camera (LRC200 Pro model only). To talk, hold down the microphone button on the screen and talk.



Record Local Videos – Record videos directly to your mobile device's memory. This feature does not require that you have an active Cloud Recording plan. Videos can be accessed by pressing the local video/photos button from the home screen.



Take a Snapshot – Save a still image of what is on display in the live viewing screen. This feature does not require that you have an active Cloud Recording plan. Photos can be accessed by pressing the local/video/photos button from the home screen.



Flip the Screen (Vertical) – Rotates the screen vertically. This feature can be used for installing the camera upside down.



Flip the Screen (Horizontal) - Rotates the screen horizontally.



HD Video Quality – The APOLLO app will adjust the video resolution based on your mobile devices Internet connection quality. However for manually setting the video quality to high definition this button can be enabled. Note: If your mobile devices connection is not fast enough to support HD video, you may experience some lag in the video streaming.



Environment/ Lighting Mode – Adjusts the screen display settings to custom fit a specific installation environment.



Brightness – Adjust the brightness of the video stream.



Contrast – Adjust the contrast of the video stream.

Camera Settings

The Camera Settings screen (accessed from the home screen) allows you to configure settings for a single camera. These options are summarized below:



Device Name – Tap to change the name of the camera



Wi-Fi Networks - Connect the camera to a new Wi-Fi network



Night Vision LED - Enable or disable the night vision LEDs on the camera. Night vision LEDs automatically turn on or off depending on the ambient lighting if this feature is enabled.



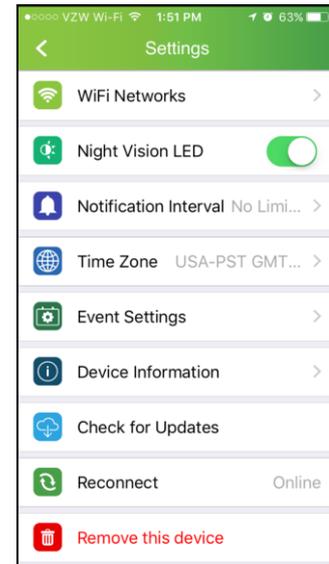
Notification Interval - Set the amount of time between motion or audio notifications



Camera Time Zone – Tap to change



Event Settings – Turn motion or audio detection on or off and adjust sensitivity for each.





Device Information – Provides device model number and firmware version information.



Check for Updates – Upgrades the camera's firmware if there is an update available.



Reconnect – Manually attempt to re-establish a connection between the APOLLO cloud/app and the camera.



Remove this device – Remove the camera from your APOLLO app account.

Events and Notifications Settings

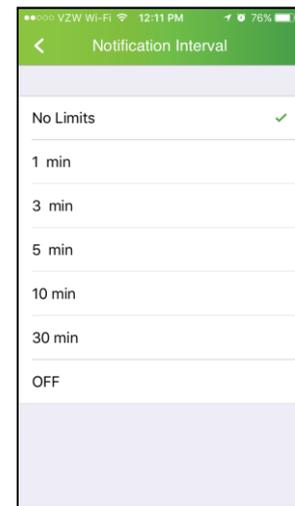
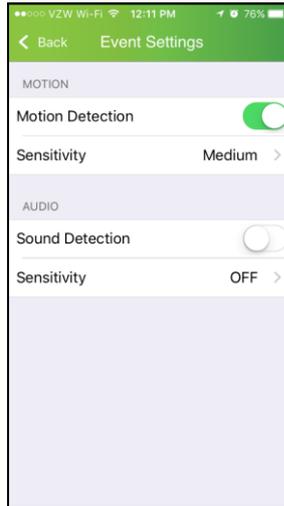
Under Event Settings and Notification Intervals there are settings to customize the delivery of your notifications and Cloud Recording triggers.

Notification Intervals adjusts the time between event notifications sent to your mobile device. This is important if you do not wish to receive too many notifications on your device.

Event Settings allows you to enable or disable Motion and/or Sound Detection. You can also set the sensitivity of motion and sound events that will trigger a notification or a recording event.

Cloud Recording Note:

You **MUST** have Motion Detection or Sound Detection enabled to access Cloud Recording. Cloud Recording uses events to trigger recordings. Without Motion or Sound Detection enabled there will be no recordings to trigger.



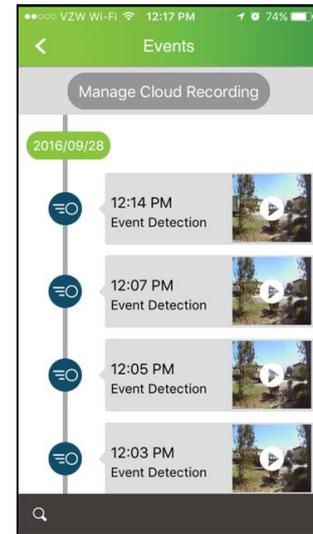
Cloud Recording / Events

Cloud storage plans allow you to save, share and revisit what your camera caught while you weren't looking. Your Cloud Recordings can be accessed on all of your devices from wherever you are.

A new camera will come with a free trial which includes 30 days of event based recordings. These recordings are triggered by motion or sound and will record for up to 1 minute. **Motion and sound detection must be enabled on the device from the camera settings menu for Cloud Recording to work.**

Note: Free trial details are subject to change.

Once Cloud Recording has been enabled the list of recordings will be organized in chronological order. These events can be searched using the magnifying glass icon on the bottom right corner of the screen. To view the recording tap on the play button snapshot of the specific recording.



How to Purchase a Cloud Recording Plan

To activate Cloud Recording:

- a) Tap on the **Manage Cloud Recording** button located on the top of the Cloud Recording / Events screen.
- b) Login to your Cloud Recording account using your APOLLO app login information. This is the same login information that you use to access the APOLLO app.
- c) Tap on the menu icon located on the top right corner of the screen.
- d) Tap on Plan Management to access the Manage Cloud Recording Plans menu.
- e) Scroll until you see + Add Plan icon and tap the + icon to add a plan.
- f) Select your desired plan and tap the button with the price for the plan.
- g) Review your order and tap Checkout when ready.
- h) Enter your credit card information and tap Place Order.
- i) Once you have successfully paid for a Plan, go back to the Manage Cloud Recording Plan Menu and find your plan. Tap on the + Add Camera button to bind your camera to your recording plan.

Note: You can have the APOLLO app automatically subscribe you for the following month so you do not have to renew your subscription manually each time it expires. To do so please make sure the checkbox is checked for this feature.

- j) When done tap the X on the top left corner to close the Manage Cloud Recording Window and return to the APOLLO app to view your cameras and recordings.

Note: You must have Motion or Sound Detection enabled to trigger recordings. You can enable this by accessing the Camera Settings menu and selecting Event Settings.

Note: Your recordings may take a few minutes to appear as the APOLLO app syncs your recordings with the cloud.

Software Updates

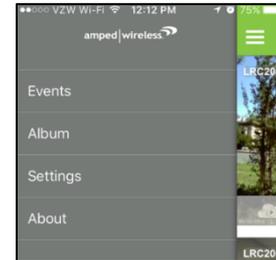
To ensure that your cameras are performing at their best and to ensure you have all the latest features every now and then check that your cameras are running the latest software. To do so, go to the Camera Settings menu from the Home Screen and tap on Check for Updates.

If a new software/firmware is available you will be prompted to update the camera. Tap Upgrade to continue. The upgrade may take up to 5-7 minutes and you will not be able to view your camera at this time. You may see a no connection icon for your camera on the Home Screen at this time. This is normal. Once complete your video will return and the camera video will be live.



App Menu and Account Settings

From the Home Screen you can access the APOLLO App's menu by tapping the menu icon on the top left corner of the screen:

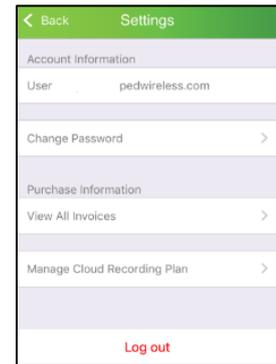


Events – Shortcut to view Cloud Recording events.

Album – Shortcut to view locally recorded photos and videos.

Settings – View and edit your APOLLO account settings, such as your login password. You can also manage your Cloud Recording Plan or log out of the app from here.

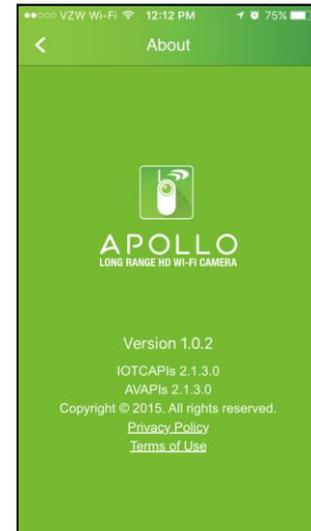
About – View the version of the app as well as Privacy Policy and Terms of Use information.



Privacy Statement and Terms of Use

We care about your privacy and the protection of your information. Please read our privacy statement to understand what data is collected and how it is used. These links can also be accessed from the app by going to the App menu and tapping [About](#).

- To read the APOLLO App Terms of Service, visit:
<http://www.ampedwireless.com/apollo/tos.html>
- To read the APOLLO App Privacy Statement, visit:
<http://www.ampedwireless.com/apollo/privacy.html>



WEB MENU

The web menu can be used to view live or recorded camera streams from a computer web browser and manage your cloud recording plans.

Note: The current web browsers that are supported are: Mozilla Firefox, Internet Explorer

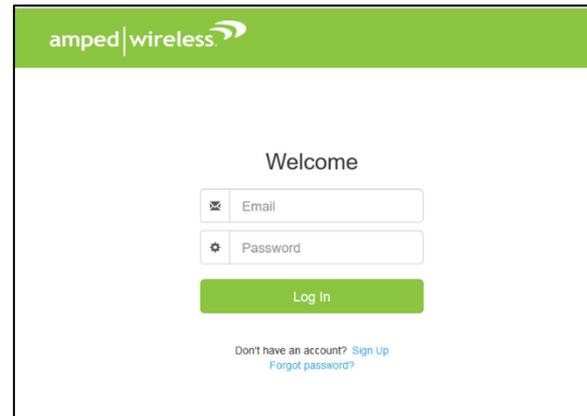
How to access the Web Menu:

- a) Open a web browser and go to:

<http://apollo.ampedwireless.com/>

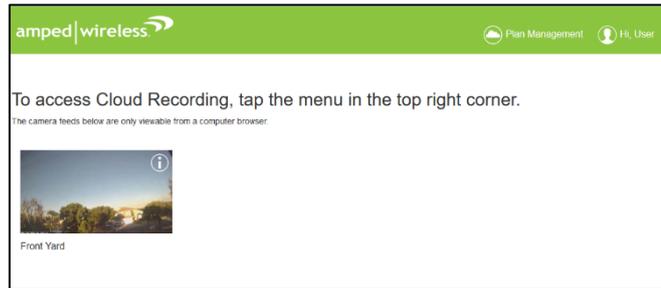


- b) Log in using the same login credentials that you created for the APOLLO app.

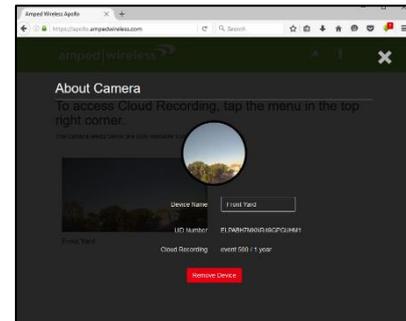


Home Screen

The cameras that you have setup will be displayed here. To view live video click on the thumbnails of each camera.



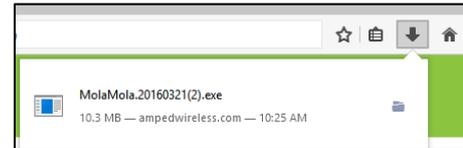
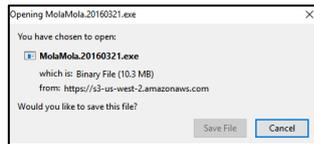
You can also view camera details, edit the camera name or remove the camera by clicking the information icon “i” located on the top right corner of each thumbnail.



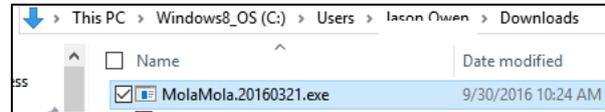
Live View

To view live video from your camera you will need to install the MolaMola Plug In.

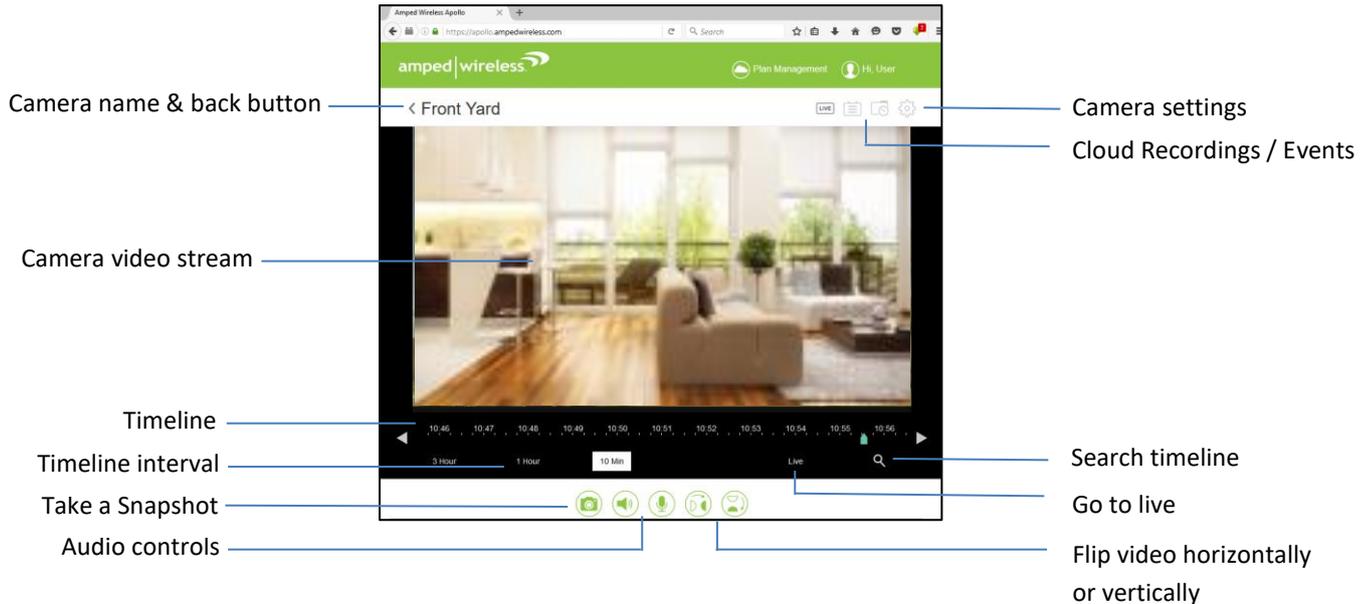
- a) Follow the prompts on the screen to download the plug-in.
- b) After you have downloaded and saved the file you will need to locate it and install the Plug In. For Firefox, view your downloaded files by pressing the down arrow icon on the top right bar and select the folder icon to open the file location. (IE will be similar)



- c) Look for the file “MolaMola.exe” and install the program by double clicking on it.



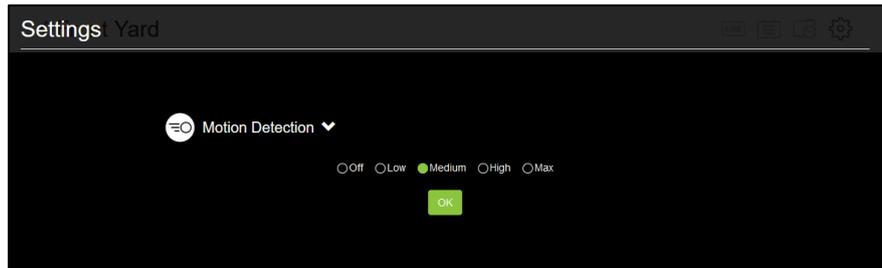
Once that's complete, refresh the page or re-access the live view page to view your video. If you do not see video at first or it says "connecting..." refresh the page again and access the live view.



Camera Settings

Adjust settings for your camera, including:

- Motion Detection Sensitivity



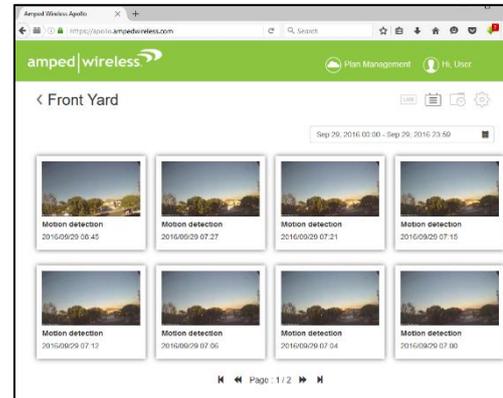
Cloud Recording / Events

Cloud storage plans allow you to save, share and revisit what your camera caught while you weren't looking. Your Cloud Recordings can be accessed on all of your devices from wherever you are. To view events you must have an active Cloud Recording plan.

A new camera will come with a free trial which includes 30 days of event based recordings. These recordings are triggered by motion or sound and will record for up to 1 minute. **Motion and sound detection must be enabled on the device from the APOLLO app camera settings menu for Cloud Recording to work.**

Note: Free trial details are subject to change.

Once Cloud Recording has been enabled the list of recordings will be organized in chronological order. These events can be searched by scrolling the pages on the bottom of the screen or by selecting a date from the calendar on the top right corner of the screen.



Event Playback

To view the recording click on one of the thumbnails to load the video. The video should automatically start once it loads. You can pause the video, enlarge the video to full screen and adjust the sound from the bottom bar.

To view sharing options click the Share button.

Sharing and Saving Event Recordings

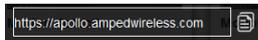
There are several options to share your video.



First you can download the video directly to your computer by clicking the download button



Or you can share the link via social media or email by pressing one of the social media/email links or



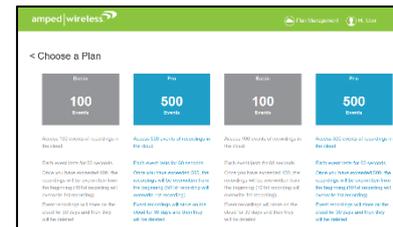
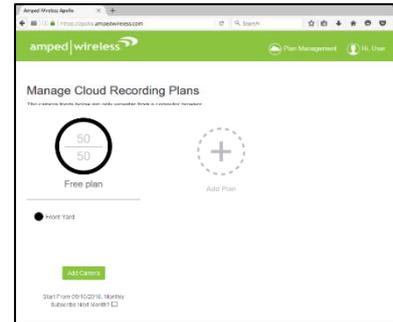
Copy the link to the video manually and paste it wherever you choose.



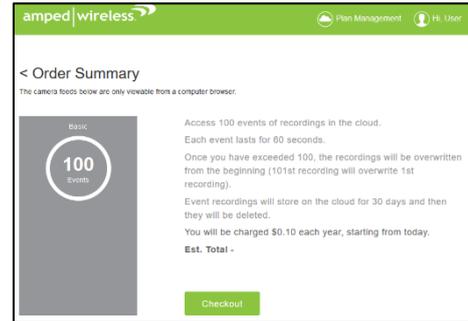
How to Purchase a Cloud Recording Plan (Web Menu)

To activate Cloud Recording:

- a) Tap on the **Plan Management** button located on the top of the green header bar.
- b) On the page there is a + Add Plan icon, click it to add a plan
- c) Select your desired plan and tap the button with the price for the plan

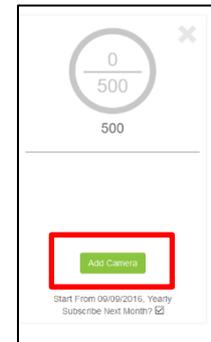


- d) Review your order and tap Checkout when ready. Enter your credit card information and click Place Order.



- e) Once you have successfully paid for a Plan, go back to the Plan Management screen and find your plan. Tap on the + Add Camera button to bind your camera to your recording plan.

Note: You can have the APOLLO app automatically subscribe you for the following month so you do not have to renew your subscription manually each time it expires. To do so please make sure the checkbox is checked for this feature.



- f) When done return to the Home Screen and access the Live View to view your cameras and recordings.

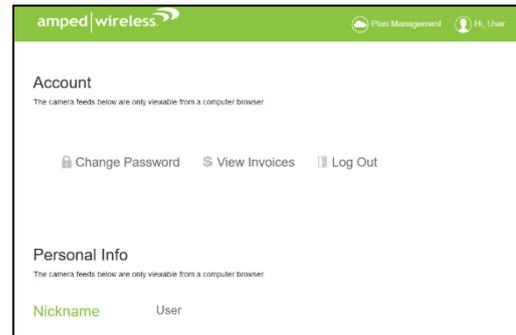
Note: You must have Motion or Sound Detection enabled to trigger recordings. You can enable this by accessing the Camera Settings menu and selecting Event Settings.

Note: Your recordings may take a few minutes to appear as the APOLLO app syncs your recordings with the cloud.

Account Settings

To access account settings, click the Hi, *Username* icon on the top right corner of the green header.

Here you can view and edit your APOLLO account settings, such as your login password. You can also manage your Cloud Recording Plan purchases or log out of the app from here. If you choose so you can also change your username.



TECHNICAL SPECIFICATION**LRC100 - APOLLO**

Wireless Standard: 802.11b/g/n

Frequency Band: 2.4

Amplifier: 1 x External High Power Amplifier
1 x Low Noise Amplifier

Output Power: Up to 900mW

Antennas: High Gain, External 3.5dBi

Field of View: 80 degrees

Video: Up to 720p HD (1280 x 720px)

Zoom: 10X (Digital)

Night Vision: 10 x Infrared LEDs

Audio: 1-Way (Microphone)

Power: 5V DC, 2A

Warranty: 1 Year

LRC200 – APOLLO Pro

Wireless Standard: 802.11b/g/n

Frequency Band: 2.4

Amplifier: 1 x External High Power Amplifier
1 x Low Noise Amplifier

Output Power: Up to 900mW

Antennas: High Gain, External 3.5dBi

Field of View: 110 degrees

Video: Up to 720p HD (1280 x 720px)

Zoom: 10X (Digital)

Night Vision: 10 x Infrared LEDs

Audio: 2-Way (Microphone and Speaker)

Power: 5V DC, 2A

Warranty: 1 Year

TROUBLESHOOTING & SUPPORT INFORMATION

We are here to help. If you have any issues with your Router please contact us.

To contact Amped Wireless' Technical Support use one of the following methods:

Phone: 888-573-8820

Email: techsupport@ampedwireless.com

Web: www.ampedwireless.com/support

Troubleshooting

The tips in this guide are listed in order of relevance. Try solution (a) before trying solution (b), etc.

Troubleshooting: Camera Setup / General Setup

During setup I have created my account but I cannot continue or I did not receive the Email verification Email.

- a) You must confirm your Email address before you can continue with the setup process. Check that your mobile device has an active Internet connection.
- b) Check that the Email address used for your account is correct.
- c) Click Resend Email to have the email resent to the email address used for your account. The Email will have a subject: Welcome to APOLLO
- d) Check your SPAM folder if you still have not received the Email.
- e) Confirm your Email address but clicking the Confirm Email button in the email from APOLLO.

I don't see the Wi-Fi network broadcasted by the camera required for setup.

- a) Press the Setup button on the back of the camera and hold it for 3-5 seconds until the front power light begins to blink.

- b) Once the power light begins blinking, the camera will begin to broadcast a Wi-Fi network with the name "APOLLO_XXXX" at this point you will have several minutes to log onto the camera's Wi-Fi network to complete your setup. You will need to go to your mobile device's Wi-Fi settings, connect to the Wi-Fi network "APOLLO_XXXX" then return to the APOLLO app and continue the setup process.
- c) If you still do not see the camera's setup Wi-Fi network, reset the camera to default settings and try again. To reset the camera, check that the camera is powered on, use a paper clip and press and hold the Reset button on the back of the camera for 10 seconds. The power light should begin to blink and the camera will reboot. Once the light becomes solid, go through the setup process on the APOLLO app again.

The APOLLO app cannot connect to the camera during setup. I get an error that says the "Setup Wizard cannot communicate with your Camera."

- a) You may not have connected your mobile device to the camera's Wi-Fi network. Your mobile device must be connected to the camera's Wi-Fi network to communicate with it during the setup process.
- b) Press the Setup button on the back of the camera and hold it for 3-5 seconds until the front power light begins to blink.
- c) Once the power light begins blinking, the camera will begin to broadcast a Wi-Fi network with the name "APOLLO_XXXX" at this point you will have several minutes to log onto the camera's Wi-Fi network to complete your setup. You will need to go to your mobile device's Wi-Fi settings, connect to the Wi-Fi

network “APOLLO_XXXX” then return to the APOLLO app and continue the setup process. If successful you should see a list of Wi-Fi networks on the APOLLO app screen that you can connect the camera to and complete your setup.

- d) If you still do not see the camera’s setup Wi-Fi network, reset the camera to default settings and try again. To reset the camera, check that the camera is powered on, use a paper clip and press and hold the Reset button on the back of the camera for 10 seconds. The power light should begin to blink and the camera will reboot. Once the light becomes solid, go through the setup process on the APOLLO app again.

The camera cannot connect to my home’s Wi-Fi network.

- a) Check that you are entering the Wi-Fi password correctly and try again.
- b) Your camera may be too far from your router and the Wi-Fi signal may be too weak. We recommend a network that has a 50% or greater signal strength and is green or yellow. If the signal is red or you do not see your network, you need to move the camera closer to your Wi-Fi router.

I want to assign a Static IP for my camera.

- a) During the setup process you will be prompted to enter a password for the Wi-Fi network you selected to connect the camera to. On this page there will be a link for “Advanced Options” Tap that link to enter a Static IP for your camera.

I want to connect my camera to a hidden Wi-Fi network or a network with a non-broadcasted SSID.

- a) During the setup process you will be prompted to select your Wi-Fi network to connect the camera to. On the bottom of this page there is a “Add Hidden Network” link. Tap this link to connect to a hidden Wi-Fi network or a Wi-Fi network that is not broadcasting its SSID.

I cannot get to the last step of setup, the Setup Successful page.

- a) After you enter the Wi-Fi password for the network you wish to connect your camera to, the camera will drop its setup Wi-Fi network and connect to your desired network. At this time, your mobile device will switch to another known Wi-Fi network that it has previously connected to. Please make sure that this network has an active Internet connection. If your mobile device does not have an active Internet connection it will not be able to reach the Setup Successful page.

- b) Alternatively, after you enter the Wi-Fi password and tap continue, you can switch your mobile device to LTE or 4G Internet only to complete the setup. This will prevent it from connecting to another Wi-Fi network. After setup is complete you can turn Wi-Fi back on.

After my camera has been setup, how do I change the Wi-Fi network its connected to?

- a) Open the APOLLO app and login to access the home screen. Tap on the settings icon for your camera.
- b) Tap on Wi-Fi networks to scan and select for a new Wi-Fi network. In order for the camera to scan for new Wi-Fi networks it must first already be connected to an active Wi-Fi network. If your camera does not have a connection follow the steps below.
- c) If your camera is not currently connected to the APOLLO app, you can connect it to a new Wi-Fi network by first removing the camera from your account. To do this open the APOLLO app and login to access the home screen. Tap on the trash can icon to remove the camera.
- d) Once the camera is removed, tap on the + icon on the top right corner of the home screen to setup a new camera. Run through the setup wizard to connect the camera to a new Wi-Fi network.
- e) Once the camera has been setup you may need to add it back to any active Cloud Recording plans it may have been removed from when you first removed the camera form your account.

How do I add my existing camera to a new APOLLO account?

- a) To move your existing camera from one APOLLO account to another you will first need to remove the camera from your existing account. To do this open the APOLLO app and login to access the home screen. Tap on the trash can icon to remove the camera.
- b) Once the camera is removed, create a new APOLLO account and run through the setup wizard to add the camera to your new account. Note: you will not be able to transfer any Cloud Recording Plans from one account to another.

I see a grey screen when the camera preview shows that its online or the camera video seems choppy or sluggish.

- a) Check that your mobile device has a good Internet connection. If you are using a 3G or slower data connection you may want to switch to a Wi-Fi connection when available or LTE/4G.
- b) Check the speed of your Internet service provider. The camera requires moderate Internet speeds to operate normally.
- c) Your Wi-Fi signal may be weak or your Internet speed is slow. Try to connect the camera to a stronger Wi-Fi signal or change the channel of your Wi-Fi network to a channel with less interference. You can do this from your router's control panel. To find out which channel will provide a better Wi-Fi

performance download the Amped Wireless Wi-Fi Analytics Tool here:
<http://www.ampedwireless.com/wifianalytics>

I get too many notifications. How do I adjust my notification intervals or motion/sound sensitivity?

- a) Open your APOLLO app and access your camera settings by tapping on the settings icon for your camera from the home screen.
- b) Tap Notification Intervals to adjust the time between event notifications sent to your mobile device. This is important if you do not wish to receive too many notifications on your device.
- c) Tap Event Settings to enable or disable Motion and/or Sound Detection and set the sensitivity of motion and sound events that will trigger a notification or a recording event.

Troubleshooting: Cloud Recording / Events

How do I purchase a Cloud Recording Plan?

- a) Open the APOLLO app, tap the Cloud Recording icon for your camera located on the bottom left of the grey bar of the cameras thumbnail view. Tap on the Manage Cloud Recording button located on the top of the Cloud Recording / Events screen.

- b) Login to your Cloud Recording account using your APOLLO app login information. This is the same login information that you use to access the APOLLO app.
- c) Tap on the menu icon located on the top right corner of the screen.
- d) Tap on Plan Management to access the Manage Cloud Recording Plans menu.
- e) Scroll until you see + Add Plan icon and tap the + icon to add a plan.
- f) Select your desired plan and tap the button with the price for the plan.
- g) Review your order and tap Checkout when ready.
- h) Enter your credit card information and tap Place Order.
- i) Once you have successfully paid for a Plan, go back to the Manage Cloud Recording Plan Menu and find your plan. Tap on the + Add Camera button to bind your camera to your recording plan.
Note: You can have the APOLLO app automatically subscribe you for the following month so you do not have to renew your subscription manually each time it expires. To do so please make sure the checkbox is checked for this feature.
- j) When done tap the X on the top left corner to close the Manage Cloud Recording Window and return to the APOLLO app to view your cameras and recordings.
Note: You must have Motion or Sound Detection enabled to trigger recordings. You can enable this by accessing the Camera Settings menu and selecting Event Settings.
Note: Your recordings may take a few minutes to appear as the APOLLO app syncs your recordings with the cloud.

How do I start my Cloud Recording free trial?

- a) A new camera will come with a free trial which includes 30 days of event based recordings. These recordings are triggered by motion or sound and will record for up to 1 minute. To enable your free trial you must first successfully setup a camera to your APOLLO account. Note: Free trial details are subject to change.
- b) Second, motion and/or sound detection must be enabled on the device from the camera settings menu for Cloud Recording to work. To enable motion and/or sound detection go to your cameras settings by tapping the settings icon for your camera located on the grey bar of the camera in the home screen. Select Event Settings to enable motion and/or sound detection.
- c) Once you have enabled motion detection or sound detection Cloud Recording will be enabled and the list of recordings will be organized in chronological order under the Cloud Recording screen. To access the Cloud recording screen tap the Cloud Recording icon for your camera located on the bottom left of the grey bar of the cameras thumbnail view. These events can be searched using the magnifying glass icon on the bottom right corner of the screen. To view the recording tap on the play button snapshot of the specific recording.

Note: Your recordings may take a few minutes to appear as the APOLLO app syncs your recordings with the cloud.

I don't see any events under my Cloud Recording menu.

- a) You must have an active free trial or have paid for a Cloud Recording Plan to view Cloud Recording events.
- d) If you already have an active free trial or a paid Cloud Recording plan, you must enable motion and/or sound detection to trigger event recordings. Once you have enabled motion detection or sound detection Cloud Recording will be enabled and the list of recordings will be organized in chronological order under the Cloud Recording screen. To access the Cloud recording screen tap the Cloud Recording icon for your camera located on the bottom left of the grey bar of the camera's thumbnail view. These events can be searched using the magnifying glass icon on the bottom right corner of the screen. To view the recording tap on the play button snapshot of the specific recording.
Note: Your recordings may take a few minutes to appear as the APOLLO app syncs your recordings with the cloud.

How many cameras can use a single Cloud Recording Plan?

- a) Currently, only one camera is allowed to be attached to any one Cloud Recording Plan.

Troubleshooting: Web Menu**I can't see any video from the web browser live view.**

- a) Check that you are using a supported web browser: Mozilla Firefox or Microsoft Internet Explorer (not Edge). Live video on the web menu is not viewable from a mobile web browser.
- b) Check that you have installed the Plug In required to view live video on your web browser. When attempting to view the live video you will be prompted to install the MolaMola Plug-in. Follow the prompts on the screen to download the plug-in.

After you have downloaded and saved the file you will need to locate it and install the Plug In. For Firefox, view your downloaded files by pressing the down arrow icon on the top right bar and select the folder icon to open the file location. (IE will be similar)

Look for the file "MolaMola.exe" and install the program by double clicking on it. Once that's complete, refresh the page or re-access the live view page to view your video. If you do not see video at first or it says "connecting..." refresh the page again and access the live view.

WARRANTY AND REGULATORY INFORMATION

The Amped Wireless (A division of Newo Corporation, Inc.) Limited Warranty

Warranty Period: The Amped Wireless Limited Warranty is for one (1) year from the date of purchase for new products. Refurbished products carry the Limited Warranty for thirty (30) days after the date of purchase.

Guarantee: Amped Wireless warrants to the original purchaser that the hardware of this Amped Wireless product shall be free of defects in design, assembly, material, or workmanship.

Conditions: The Amped Wireless Limited Warranty is for repair or replacement only at the sole discretion of Amped Wireless. Amped Wireless does not issue any refunds for purchased product. In the event that Amped Wireless is unable to repair or replace a product (i.e. discontinued product), Amped Wireless will offer a credit toward the purchase of a similar product of equal or lesser value direct from Amped Wireless. Any repaired or replacement products will be warranted for the remainder of the original Warranty Period or thirty (30) days, whichever is longer. Amped Wireless reserves the right to discontinue any of its products without notice, and disclaims any limited warranty to repair or replace any such discontinued product. Amped Wireless reserves the right to revise or make changes to this product, its documentation, packaging, specifications, hardware, and software without notice. If any portion of the Amped Wireless Limited Warranty is found to be unenforceable, its remaining provisions shall remain in effect. All costs of shipping the product to Amped Wireless shall be borne solely by the purchaser.

Limitations: IN NO EVENT SHALL AMPED WIRELESS' (NEWO CORPORATION'S) LIABILITY EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT FROM DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THE PRODUCT, ITS ACCOMPANYING SOFTWARE, ACCESSORIES OR ITS DOCUMENTATION. The Amped Wireless Limited Warranty does not apply if: (a) the product assembly has been opened or damaged, (b) the product or its software or firmware has been altered or modified, (c) the product has not been used and installed in accordance to Amped Wireless' instructions, (d) the product has been subjected to misuse, or negligence. Amped Wireless does not guarantee the continued availability of a third party's service for which this product's use or operation may require. The Amped Wireless Limited Warranty does not protect against acts of God, vandalism, theft, normal wear and tear, obsolescence and environmental damages such as, but not limited to, weather and electrical disturbances. The Amped Wireless Limited Warranty is the sole warranty for this product. There are no other warranties, expressed or, except required by law, implied, including the implied warranty or condition of quality, performance merchantability, or fitness for any particular purpose.

How to Claim Warranty: In the event that you have a problem with this product, please go to www.ampedwireless.com/support to find help on solving your problem. In the event that you cannot and need to file a warranty claim, please call Amped Wireless' Elite Support or visit <http://www.ampedwireless.com/support/center.html#rma> to obtain a Support Ticket Number (obtained from Technical Support Reps), fill out a Return Authorization (RMA) form and obtain a Return Authorization (RMA) number. A dated proof of original purchase and the RMA number is required to process warranty claims. You are responsible for properly packaging and shipping the product at your cost and risk to Amped Wireless. The

bearer of cost related to shipping repaired or replaced product back to the purchaser will be at the sole discretion of Amped Wireless and determined based on the details of each RMA case. Customers outside of the United States of America are responsible for all shipping and handling costs including custom duties, taxes and all other related charges.

Technical Support: The Amped Wireless Limited Warranty is not related to the terms, conditions and policies of Amped Wireless Elite Support offerings. For questions regarding support, please contact techsupport@ampedwireless.com

Regulatory Information

FCC Statement and Declaration: Amped Wireless declares that this device complies with Part 15 of the FCC Rules and Regulations. Operation of this device is subject to the following two (2) conditions:

- (1) This device may not cause harmful interference
- (2) This device must accept any interference received, including interference that may cause undesired operation.

FCC Notice: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and the receiver.

- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution and Safety Notices: Any changes or modifications (including the antennas) made to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter. Avoid use of this product near water or during an electrical storm as there may be a remote risk of electrical shock from lightning. This product may contain lead, known to the State of California to cause cancer, and birth defects or other reproductive harm. Wash hands after handling. This device must always be used with a Listed Computer or device.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

Industry Canada Statement: This device complies with Industry Canada license-exempt RSS standard(s). Operation of this device is subject to the following two (2) conditions:

- (1) This device may not cause harmful interference
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Statement: This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

The transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

This device has been designed to operate with an antenna having a maximum gain of 3.5 dBi at 2.4 GHz. Antenna having a higher gain is strictly prohibited per regulations of Industry Canada. The required antenna impedance is 50 ohms.

This radio transmitter has been approved by Industry Canada to operate with the antenna types listed below

with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

No.	Antenna Type	For 2.4GHz Gain (dBi)	Antenna Connector
1	Dipole	3.5	RPSMA

Déclaration d'Industrie Canada : Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) Cet appareil ne peut pas causer de brouillage préjudiciable
- (2) Cet appareil doit accepter toute interférence reçue, y compris les interférences pouvant provoquer un dysfonctionnement.

Déclaration d'exposition à la radiation : Cet équipement est conforme aux limites d'exposition aux rayonnements IC RSS-102 établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

L'émetteur ne doit ni être utilisé avec une autre antenne ou un autre émetteur ni se trouver à leur proximité.

Pour les produits disponibles aux Etats-Unis / Canada du marche, seul le canal 1 a 11 peuvent etre exploites. Selection d'autres canaux n'est pas possible.

Cet appareil a été conçu pour fonctionner avec une antenne ayant un gain maximum de 3,5 dBi sur les bandes 2,4GHz. L'utilisation d'antenne ayant un gain supérieur est strictement interdit par le règlement d'Industrie Canada. L'impédance d'antenne requise est 50 ohms.

Le present emetteur radio a ete approuve par Industrie Canada pour fonctionner avec les types d'antenne enumeres ci-dessous et ayant un gain admissible maximal et l'impedance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est superieur au gain maximal indique, sont strictement interdits pour l'exploitation de l'emetteur.

N°	Type d'antenne	Gain en 2,4 GHz (dBi)	Connecteur d'antenne
1	Dipole	3,5	RPSMA

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Product wireless range specifications are based on performance test results. Actual performance may vary due to differences in operating environments, building materials and wireless obstructions. Performance may increase or decrease over the stated specification. Wireless coverage claims are used only as a reference and are not guaranteed as each wireless network is uniquely different.

Maximum wireless signal rates are derived from IEEE 802.11 standard specifications. Actual data throughput may vary as a result of network conditions and environmental factors.

Wi-Fi Range Extenders may not work with non-standard Wi-Fi routers or routers with altered firmware or proprietary firmware, such as those from third party sources or some Internet service providers. May not work with routers that do not comply with IEEE or Wi-Fi standards.

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IT IS YOUR RESPONSIBILITY TO BACK UP YOUR SYSTEM INCLUDING, WITHOUT LIMITATION, ANY DATA THAT YOU MAY USE OR POSSESS IN CONNECTION WITH THE PRODUCT. ANY MATERIAL, INFORMATION OR DATA DOWNLOADED OR OTHERWISE OBTAINED IS ACCESSED AT YOUR OWN DISCRETION AND RISK, AND YOU WILL BE RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR PRODUCT, OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OF SUCH MATERIAL, INFORMATION OR DATA.

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Dispute Resolution / Arbitration

This section describes how you agree to resolve any disputes with Amped Wireless regarding these Terms of Use or your purchase of any product from Amped Wireless and your use of that product. You and Amped Wireless agree to the following resolution process.

To begin with, you agree that any claim that you might have against us regarding these Terms of Use or your purchase of any Amped Wireless product or use of that product must be resolved through binding arbitration before the American Arbitration Association using its Commercial Arbitration Rules. The arbitrator shall have exclusive authority to the extent permitted by law to resolve all disputes arising out of or relating to the interpretation, applicability, enforceability, or formation of our agreement, including, but not limited to, any claim that all or part of this agreement is void or voidable. The arbitrator shall also have exclusive authority to the extent permitted by law to decide the arbitrability of any claim or dispute between you and Amped Wireless.

Because we prefer to resolve our issues with you directly, you agree to arbitrate with Amped Wireless only in your individual capacity, not as a representative or member of a class. As such, your claims may not be joined with any other claims and there shall be no authority for any dispute to be arbitrated on a class-action basis or brought by a purported class representative.

It is important that you understand that the arbitrator's decision will be binding and may be entered as a judgment in any court of competent jurisdiction. If the arbitrator rules against Amped Wireless, in addition to accepting whatever responsibility is ordered by the arbitrator, we will reimburse your reasonable attorneys' fees and costs.

It's important to us that we address any issues you might have promptly. To help us do that, you agree to begin any arbitration within one year after your claim arose; otherwise, your claim is waived.

Unless you and Amped Wireless agree otherwise, any arbitration hearings will take place in the county where you reside. If your claim is for \$10,000 or less, you may choose whether the arbitration will be conducted solely on the basis of documents submitted to the arbitrator, through a telephonic hearing, or by an in-person hearing as established by the AAA Rules. If your claim exceeds \$10,000, the right to a hearing will be determined by the AAA Rules.

If your claim against Amped Wireless is for less than \$10,000, Amped Wireless will pay all arbitration fees. If your claim against Amped Wireless is for \$10,000 or more, you are responsible for paying your own portion of the fees set forth in the AAA's fee schedule for consumer disputes, and Amped Wireless will pay all remaining arbitration fees. If you believe you cannot afford the AAA's fee, you may apply to the AAA for a waiver.

As an exception to this arbitration agreement, Amped Wireless is happy to give you the right to pursue in small claims court any claim that is within that court's jurisdiction as long as you proceed only on an individual basis.

We would hope that our customer service agents could resolve any disputes you have with us without resorting to arbitration. Before initiating any arbitration proceeding, you agree to first discuss the matter informally with Amped Wireless for at least 30 days. To do that, please send your full name and contact information, your concern and your proposed solution by mail to us at: 13089 Peyton Dr. #C307, Chino Hills, CA 91709; Attn: Legal Department.

This Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of California, exclusive of conflict or choice of law rules.

The parties acknowledge that this Agreement evidences a transaction involving interstate commerce. Notwithstanding the provision in the preceding paragraph with respect to applicable substantive law, any arbitration conducted pursuant to the terms of this Agreement shall be governed by the Federal Arbitration Act (9 U.S.C., Secs. 1-16).

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